FedEx International Connect Plus Expands Global Reach, Enhancing Access for India's e-tailers

Category: Business

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Federal Express Corporation ("FedEx"), the world's largest express transportation company, has further expanded the reach of FedEx International Connect Plus (FICP) in India, now connecting customers to a wide range of destinations across the Asia, Americas and Europe. This cost-effective, day-definite international shipping solution is designed to deliver cross-border e-commerce shipments within 3-4 business days*.



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FedEx aims to empower <u>India's</u> growing e-commerce sector, projected to reach USD 325 billion by 2030. With third-party logistics anticipated to manage nearly 17 billion(2) shipments over the next seven years, dependable, flexible, and affordable <u>international shipping</u> has never been more essential. FICP <u>meets this demand</u> by simplifying cross-border logistics and enhancing customer satisfaction with flexible delivery options.

"E-commerce is accelerating cross-border trade, and <u>businesses</u> need smart, cost-effective solutions that expand reach without compromising speed and flexibility," said Nitin Navneet Tatiwala, Vice President of Marketing and Air Network, MEISA, FedEx. "Our focus is on creating efficient, agile supply chain solutions for <u>India's evolving e-commerce</u> landscape. By combining our advanced physical and digital networks, we aim to better serve our customers-especially the small- and midsized <u>businesses</u> that <u>drive growth</u> in today's competitive

Other benefits of FICP for E-Commerce

- Seamless E-commerce Integration: Easy integration with major e-commerce platforms ensures a smooth, paperless shipping process for <u>businesses</u> and customers.
- Enhanced Customer Control and Visibility: Through FedEx Delivery Manager, customers can track shipments and adjust delivery schedules in real-time. Additionally, Picture Proof of Delivery (PPoD)* provides visual confirmation of delivery and reassure recipients that their package has been delivered, boosting convenience and satisfaction.
- Flexible Delivery Options: Customers can select from multiple delivery choices, including residential delivery or pick-up at a nearby retail location or locker.
- Weekend and Evening Delivery : Enables delivery at times that best <u>suit customer</u> schedules, avoiding delays.
- Added Savings[^]: Includes waivers on the 'Residential Delivery surcharge' and the 'Remote Area Delivery' surcharge, providing additional cost savings for businesses.

FedEx also supports <u>global</u> commerce with a suite of digital solutions designed to streamline logistics. Tools like <u>FedEx Delivery Manager</u>, <u>FedEx One Stop Shop</u>, and the <u>FedEx Import Tool</u> simplify processes with centralized documentation, online payment options, and customized delivery preferences, further enhancing the value and convenience for businesses looking to expand their international reach.

*Availability of <u>services</u> and transfer times may vary

depending on origin and destination. For more details, please contact your sales representative or visit fedex.com.

Availability of services in select destinations. For more details, please contact your sales representative or visit fedex.com.

'Residential Delivery' surcharge waiver available in all destinations and 'Remote Area Delivery' surcharge waiver applicable for select destinations. For more details, please contact your sales representative or visit fedex.com.

About Federal Express Corporation

Federal Express Corporation is the <u>worlds largest</u> express transportation company, providing fast and reliable delivery to more than 220 countries and territories. Federal Express <u>Corporation uses a global</u> air-and-ground network to speed delivery of time-sensitive shipments by a definite time and date.

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